

BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28<sup>th</sup> day of June 2019

C.G.No:72/2019-20/Vijayawada Circle

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

B. Suryanarayana  
S/o. Venkata Ratnam  
6-157,  
Kondangi Pallepalem  
Kalidindi (M)  
Krishna –Dist.

Complainant

*AND*

1. Assistant Executive Engineer/O/Kalidindi
2. Deputy Executive Engineer/O/Kaikalur
3. Executive Engineer/O/Gudiwada

Respondents

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ORDER

1. Complainant presented a complaint stating that the electrical department has replaced all the electric poles in his village for increasing the height. But the department has left one pole due to some resistance from his neighbour. Hence requested to replace the pole also.
2. Respondents No. 1,2 and 3 in their joint written submission have stated that as per the request of the complainant the pole was dismantled without disturbing the existing lines on 30.5.2019 and thus resolved the grievance.
3. When the complainant was contacted over phone by the Secretary/ CGRF at 12.30 P.M on 12.06.2019 the complainant has expressed his satisfaction in resolving the grievance.
4. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

**DESPATCHED**

DATE

2/7

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/- Sd/- Sd/- Sd/-  
**Member (Finance) Member (Technical) Independent Member Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

RECEIVED  
DATE

C.G.No:72/2019-20/Vijayawada Circle